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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Thomas A. GRAY et al  
Serial No.: 10/631,853  
Filed: August 1, 2003  
For: PERSONALIZE AND CUSTOMIZABLE FEATURE  
EXECUTION FOR TELEPHONY OPERATIONAL  
SEMANTICS AND DEONIC TASK TREES  
Art Unit: 2129  
Examiner: Lut Wong

**INFORMATION DISCLOSURE STATEMENT  
PURSUANT TO 37 C.F.R. §1.56**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

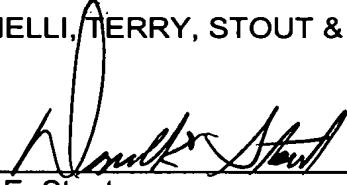
May 7, 2007

Sir:

Submitted herewith are U.S. Patent 6,638,494 and patent publications by Suhayya ABU-Hakima et al, Tom Gray et al, Michael Weiss et al, D. Pinard, et al and Mihai Barbuceanu et al, which are cited on the attached PTO/SB/08a form for the Examiner's consideration. All these documents are in the English language.

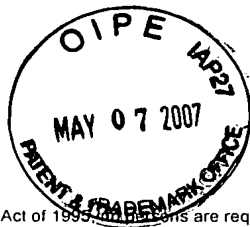
Respectfully submitted,

ANTONELLI, TERRY, STOUT & KRAUS, LLP

  
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Donald E. Stout  
Registration No. 26,422

Enclosures

DES:dlh



PTO/SB/08a (08-03 )

Approved for use through 07/31/2006. OMB 0651-0031

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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

Application Number	10631853
Filing Date	2003-08-01
First Named Inventor	Thomas A. GRAY et al.
Art Unit	2129
Examiner Name	--
Attorney Docket Number	

**U.S. PATENTS**

Examiner Initial*	Cite No	Patent Number	Kind Code <sup>1</sup>	Issue Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
	1	5638494		1997-06-10	Deborah L. PINARD et al.	

If you wish to add additional U.S. Patent citation information please click the Add button.

**U.S. PATENT APPLICATION PUBLICATIONS**

Examiner Initial*	Cite No	Publication Number	Kind Code <sup>1</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
	1					

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**FOREIGN PATENT DOCUMENTS**

Examiner Initial*	Cite No	Foreign Document Number <sup>3</sup>	Country Code <sup>2</sup> j	Kind Code <sup>4</sup>	Publication Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear	T <sup>5</sup>
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**NON-PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>5</sup>



**INFORMATION DISCLOSURE  
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( Not for submission under 37 CFR 1.99)

Application Number	10631853
Filing Date	2003-08-01
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Examiner Name	--
Attorney Docket Number	

1	Suhayya ABU-HAKIMA; Innes FERGUSON; Nancy STONELAKE; Ed BIJMAN; Richard DEADMAN; A Help Desk Application for Sharing Resources Across High Speed Networks Using a Multi-Agent Network Architecture, published at a workshop (Workshop on AI in Distributed Information Networks) at the IJCAI conference (International Joint Conference on Artificial Intelligence) in Montreal in 1995	<input type="checkbox"/>
2	Tom GRAY; Eliana PEREZ; Debbie PINARD; Suhayya ABU-HAKIMA; Aurora DIAZ, Innes FERGUSON; A Multi-Agent Architecture for Enterprise Applications; Submitted to 13th International Distributed Artificial Intelligence Workshop in 1994, published on the Internet in 1994	<input type="checkbox"/>
3	Michael WEISS; Tom GRAY; An Agent-Based Multimedia Service Environment, published in 1995	<input type="checkbox"/>
4	D. PINARD; T GRAY; Serge MANKOVSKI; Michael WEISS; Issues In Using an Agent Framework For Converged Voice and Data Applications, published at the PAAM (Practical Applications of Agents and Multiagents) in London in 1997	<input type="checkbox"/>
5	Mihai BARBUCEANU; Tom GRAY; Serge MANKOVSKI; How To Make Your Agents Fulfil Their Obligations, published at the PAAM (Practical Applications of Agents and Multiagents) in Minneapolis in 1998	<input type="checkbox"/>
6		<input type="checkbox"/>

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Examiner Signature		Date Considered	
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through a citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> See Kind Codes of USPTO Patent Documents at [www.USPTO.GOV](http://www.USPTO.GOV) or MPEP 901.04. <sup>2</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>3</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>4</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>5</sup> Applicant is to place a check mark here if English language translation is attached.